



Office of the State
Long Term Care
Ombudsman



Great Volunteer Opportunity! Resident Advocate Long Term Care Ombudsman Program



Volunteers are needed in Albany, Fulton, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, and Washington Counties

A Long Term Care Certified Volunteer Ombudsman is dedicated, trained, and committed to improving the quality of care of residents in New York State long term care facilities. Ombudsmen make a difference in the lives of a vulnerable population by listening to residents and their families and helping them to understand and exercise their rights to quality care and quality of life.

Training for new Volunteer Ombudsmen will be offered in the future.

For more information, contact:
Erin Plonka at (518) 372-5667

or

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www.ccseniorservices.org