



Office of the State
Long Term Care
Ombudsman



GREAT VOLUNTEER OPPORTUNITY!

Resident Advocate

Long Term Care Ombudsman Program



Volunteers are needed in Albany, Fulton, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, and Washington counties

A Long Term Care Certified Volunteer Ombudsman is dedicated, trained, and committed to improving the quality of care of residents in New York State long term care facilities. Ombudsmen make a difference in the lives of a vulnerable population by listening to residents and their families and helping them to understand and exercise their rights to quality care and quality of life.

Training for new Volunteer Ombudsmen is offered:

March 12, 13, 14 and March 18 & 21

in

Warren County

For more information, contact:

Erin Plonka at (518) 372-5667

or

eplonka@cathcharschdy.org

www.ccseniorservices.org