## Catholic Charities Senior & Caregiver Support Services 1462 Erie Boulevard, 2<sup>nd</sup> Floor, Schenectady, NY 12305

## Notifying the Public of Rights under Title VI

<u>Catholic Charities Senior & Caregiver Support Services</u> operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

To obtain additional information about your rights under Title VI, contact Marlene Hildenbrandt, Executive Director – Catholic Charities Senior & Caregiver Support Services at 518-372-5667.

If you believe you have been discriminated against on the basis of race, color, or national origin by <u>Catholic Charities Senior & Caregiver Support Services</u>, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

## How to file a Title VI complaint with <u>Catholic Charities Senior & Caregiver Support Services</u>:

- 1. To obtain a Complaint Form from <u>Catholic Charities Senior & Caregiver Support Services</u>, contact Carmel Foltan, Director of Human Resources/<u>Title VI Coordinator Catholic Charities Senior & Caregiver Support Services at</u> 518-453-6650.
- 2. In addition to the complaint process at <u>Catholic Charities Senior & Caregiver Support Services</u>, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region VII, 901 Locust Street, Suite 404, Kansas City, MO 64106
- 3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
- 4. The form must be signed and dated, and include your contact information.

If information is needed in another language, contact 518-372-5667.